

## TABLE OF CONTENTS

<b>1. Cyber Security I</b> .....	<b>17</b>
<b>The role of Internet intermediaries in combatting cybercrime:</b>	
<b>Organisation and liabilities</b> .....	19
Kinga Sorbán	
<b>Education in Cybersecurity</b> .....	33
Rodica Bulai, Dinu Țurcanu, Dumitru Ciorbă	
<b>Examining the role of the knowledge gap as a driver towards e-Government service adoption</b> .....	45
Mihály Csótó	
<b>2. eDemocracy I</b> .....	<b>57</b>
<b>The impact of the Council of Europe Recommendation CM/REC (2017)5 on eVoting protocols</b> .....	59
Domenica Bagnato	
<b>Safeguards against electoral fraud vs. accessibility and citizens' convenience – Need for changes in the German electoral system</b> .....	71
Evelyn Armbruster, Arne Pautsch	
<b>3. eGovernment I</b> .....	<b>81</b>
<b>The new customisable electronic administration user interface in Hungary</b> .....	83
Anna Orbán	
<b>Agility in public administration – Is agility a possibility and where are its limits?</b> .....	97
Nadine Anders, Birgit Schenk	
<b>4. eGovernment and Society I</b> .....	<b>105</b>
<b>The power of virtuality as a challenge for governments: A post-state dystopia</b> .....	107
Norbert Kis	
<b>What is the state's role in a world driven by AI tools?</b> .....	115
Veronica Mocanu	
<b>The review of evaluation practices, focusing on challenges in the Hungarian small and medium cities</b> .....	127
Tamás Kaiser, András Bojtor	

<b>5. Cyber Security II</b> .....	<b>137</b>
<b>Inspecting current cybersecurity status and new trends in Hungary</b> .....	139
Kálmán Hadarics	
<b>A bibliometric analysis of cybersecurity research papers in Eastern Europe: Case study from the Republic of Moldova</b> .....	151
Irina Cojocaru, Igor Cojocaru	
<b>Cybersecurity in the V4 Countries – A cross-border case study</b> .....	163
Anita Tikos, Csaba Krasznay	
<b>6. eLearning</b> .....	<b>175</b>
<b>Design of a web-based learning model: Shifting the accent from knowledge transmission to knowledge construction</b> .....	177
Tatiana Chiriac	
<b>Digitisation and system integration in the public sector – Consequences for teaching</b> .....	189
Robert Müller-Török, Alexander Prosser, Birgit Schenk	
<b>Critical success factors of teaching information systems and accounting as an integrated programme</b> .....	199
Vencel Kis, Elvira Böcskei, András Nemeslaki	
<b>7. eDemocracy II</b> .....	<b>211</b>
<b>E-Democracy and E-Tools of citizen participation on local level in Poland</b> .....	213
Magdalena Musiał-Karg	
<b>Citizen participation as a tool for creating an effective e-Governance system in Iraq</b> .....	227
Paiman Ahmad	
<b>Public Financing beyond participatory budgeting: The quantum budget</b> .....	241
Alois Paulin	
<b>8. eGovernment and Society II</b> .....	<b>249</b>
<b>Reflections on the proposals of the European Commission for a digital tax</b> .....	251
Oliver Sievering	
<b>Influence of the economic gap on the level of e-Government in the developing countries – Republic of Moldova</b> .....	261
Mihai Grecu, Ion Dicusar	
<b>The role of ICT in poverty alleviation in India</b> .....	271
Sanjay Chopra	

<b>9. eGovernment II.....</b>	<b>283</b>
<b>Application of computer games in public administration: Learning system analysis and technology society politics with Sid Meyer’s Civilization .....</b>	<b>285</b>
András Nemeslaki, László Molnár, Tas S. Nemeslaki	
<b>Enabling reliable, interoperable and secure e-Government services in Croatia .....</b>	<b>297</b>
Martin Žagar, Josip Knezović, Branko Mihaljević	
<b>Digital maturity in the administration of a university of applied sciences .....</b>	<b>307</b>
Katrin Hummel, Birgit Schenk	
<b>10. Open Data.....</b>	<b>317</b>
<b>Research data in the context of open science: Case study of the Republic of Moldova .....</b>	<b>319</b>
Andrei Rusu, Nelly Turcan, Rodica Cujba, Mihai Grecu	
<b>Economics of open source tools for open data and open science in the Digital Moldova .....</b>	<b>329</b>
Ion Coşuleanu, Mihai Grecu, Roman Bahnaru	
<b>Collective intelligence for more inclusive communities.....</b>	<b>343</b>
Andreea-Maria Tirziu, Catalin Vrabie	
<b>11. Social Media and eGovernment .....</b>	<b>355</b>
<b>Public institutions in the social media arena: Searching for citizens’ attention. Zoom on Romania’s particularities .....</b>	<b>357</b>
Nicolae Urs	
<b>The hashtag as a tool to set up a governmental agenda .....</b>	<b>369</b>
Stefania Agila Ruano	
<b>The role of social media in the Arab Spring uprisings .....</b>	<b>377</b>
Araz Ramazan Ahmad	
<b>12. eGovernment III.....</b>	<b>389</b>
<b>LibreOffice in public service: First impression of the future users .....</b>	<b>391</b>
László Berényi, Péter László Sasvári	
<b>Challenges in the comparative analysis of developments of the public administrations – The case of Hungary .....</b>	<b>401</b>
András Bojtor, Gábor Bozsó	
<b>Smart Cities 2.0 – Connected city, or how to use technologic infrastructure for improving the quality of life.....</b>	<b>411</b>
Catalin Vrabie	

<b>13. eGovernment IV .....</b>	<b>425</b>
<b>Research ethics: Realities and perspectives (the case of the Republic of Moldova) .....</b>	<b>427</b>
Aliona Onofrei, Olga Duhlicher	
<b>Introduction of integrity in Hungarian public administration .....</b>	<b>439</b>
Miklós Polgár, Zsolt Brambauer	
<b>Digital competences for the Police - A new ECDL.....</b>	<b>447</b>
Ronald Bieber	
<b>14. Smart Cities and Open Data .....</b>	<b>457</b>
<b>An overview of information systems and data handling of Hungarian living communities from the perspective of General Data Protection Regulation requirements and information security .....</b>	<b>459</b>
Zoltán Som, Zoltán Polgár	
<b>Electronic services or smart cities – Current experiences and perspectives in the Slovak Republic .....</b>	<b>471</b>
Silvia Ručinská, Miroslav Fečko	
<b>Death of “Open Data”? - How Open Data has been realising and/or not realising Open Government.....</b>	<b>481</b>
Hiroko Kudo	
<b>15. Human Resources .....</b>	<b>495</b>
<b>Measuring human resources performance using process mining .....</b>	<b>497</b>
Robert Kelemen	
<b>Who cares about digital literacy of 54+ citizens?! .....</b>	<b>507</b>
Robertina Zdjelar	
<b>16. Relevance for the Danube Region.....</b>	<b>519</b>
<b>17. Indices .....</b>	<b>525</b>
Index of authors .....	527
Index .....	529